



SUPPORT AT HOME PRICE SCHEDULE

As at 1 November 2025

This guide provides information about the cost of services and supports available through the Support at Home program. Your wellbeing and independence are important to us and we strive to work in partnership with you to achieve those goals.

We offer all of the three service types approved by the Government: Clinical Care, Independence Support and Everyday Living services based on your assessed eligibility and budget.

With our team of qualified professionals we provide nursing and specialised clinical care including dementia care, diabetes support, continence management, medication management and wound management to assist you in optimising your function and independence.

Our Allied Health services and other therapeutic services are provided by our team of skilled and qualified associated providers who will support you to stay safe and independent at home by supporting your physical, functional and cognitive wellbeing. The cost varies for different types of services. The cost will be discussed with you prior to delivering service.

We look forward to supporting you to continue to live life as you choose.

CARE MANAGEMENT

Each month your Care Partner will provide at least one care management activity. This could be just checking in to make sure that things are working well or helping you adjust your care as your needs change. The Government will deduct 10% from your quarterly budget and allocate this amount into a pooled care management account.

Transition/Restorative care management provides short-term care management for older people to help them get better after a hospital stay.

Service Type	Fee
Care Management Fee	\$130 per hour
Transition/restorative Care Management Fee	\$145 per hour

CLINICAL SUPPORTS

Nursing Care – Direct Care (Minimum 1 hour)

Day / Service Time	Registered Nurse	Enrolled Nurse
Weekday 6 am – 6 pm	\$170	\$120
Saturday	\$248	\$190
Sunday	\$305	\$230
Public Holiday	\$402	\$320

NOTES:

- **Registered Nurse** is for more complex care such as health assessments, wound care, continence support and medication administration.
- **Enrolled Nurse** is for basic care like wound dressings and blood glucose monitoring. The Enrolled Nurse delivers service through the instruction of the Registered Nurse.

Your Care Partner will work with you to ensure your nursing needs are met by the right professionals and reviewed regularly.

Indirect Nursing Care

(Documentation, coordination and case management, service planning and development – minimum 1 hour)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$140

Nursing Care Consumables

Item	Note
Consumables	Prices available on request

CLINICAL SUPPORTS – ALLIED HEALTH SERVICES

Service Type	Fee
Allied Health Services	Charged as a total cost of all third party charges plus a 10% service charge

NOTE:

- **Allied Health Services** are delivered by accredited professionals or our associated accredited providers. Fees vary depending on the type and duration of the service, and will be confirmed prior to delivery.

INDEPENDENCE SUPPORT

Assistance with Self Care and Activities of Daily Living (Minimum 1 hour)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$95
Saturday	\$121
Sunday	\$155
Public Holiday	\$213

Assistance with Self-Administration of Medication (half an hour service)

Day / Service Time	Fee (half hour)
Weekday 6 am – 6 pm	\$66
Saturday	\$85
Sunday	\$109
Public Holiday	\$149

Assistance with Continence Maintenance (non-clinical) – Minimum 1 hour

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$95
Saturday	\$121
Sunday	\$155
Public Holiday	\$213

Individual Social Support (Minimum 1 hour)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$95
Saturday	\$121
Sunday	\$155
Public Holiday	\$213

Accompanied Activity (with no transport) – Minimum 1 hour

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$95
Saturday	\$121
Sunday	\$155
Public Holiday	\$213

Accompanied Activity with Transport (0-10 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$107
Saturday	\$133
Sunday	\$167
Public Holiday	\$225

Accompanied Activity with Transport (0-15 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$113
Saturday	\$139
Sunday	\$173
Public Holiday	\$231

Accompanied Activity with Transport (0-25 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$125
Saturday	\$151
Sunday	\$185
Public Holiday	\$243

Accompanied Activity with Transport (0-35 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$137
Saturday	\$163
Sunday	\$197
Public Holiday	\$255

Accompanied Activity with Transport (0-45 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$149
Saturday	\$175
Sunday	\$209
Public Holiday	\$267

Respite Care

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$95
Saturday	\$121
Sunday	\$155
Public Holiday	\$213

Social Support Group (4-hour service which includes freshly prepared meal and refreshments)

Day / Service Time	Fee
Standard Rate	\$95 per session

Group Direct Transport

Day / Service Time	Fee
Standard Rate	\$30 per trip

EVERYDAY LIVING

General House Cleaning

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$95
Saturday	\$121
Sunday	\$155
Public Holiday	\$213

Laundry Services

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$95
Saturday	\$121
Sunday	\$155
Public Holiday	\$213

Shopping Assistance (0-10 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$107
Saturday	\$133
Sunday	\$167
Public Holiday	\$225

Shopping Assistance (0-15 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$113
Saturday	\$139
Sunday	\$173
Public Holiday	\$231

Shopping Assistance (0-25 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$125
Saturday	\$151
Sunday	\$185
Public Holiday	\$243

Direct Transport (0-10 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$107
Saturday	\$133
Sunday	\$167
Public Holiday	\$225

Direct Transport (0-15 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$113
Saturday	\$139
Sunday	\$173
Public Holiday	\$231

Direct Transport (0-25 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$125
Saturday	\$151
Sunday	\$185
Public Holiday	\$243

Direct Transport (0-35 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$137
Saturday	\$163
Sunday	\$197
Public Holiday	\$255

Direct Transport (0-45 KMs)

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$149
Saturday	\$175
Sunday	\$209
Public Holiday	\$267

Meal Preparation

Day / Service Time	Fee
Weekday 6 am – 6 pm	\$95
Saturday	\$121
Sunday	\$155
Public Holiday	\$213

Gardening

Service Type	Fee
Gardening/Lawn Mowing	Charged as a total cost of all third party charges plus a 10% service charge.

Other Support Services

Service Type	Fee
Assistive Technology and Home Modifications Scheme	<p>We want to help you live safely, comfortably and independently in your own home. Through the AT-HM Scheme you can access tailored equipment and make changes to your home that support your wellbeing.</p> <p>This may include: mobility aids, safety modifications, equipment to support daily living. Prices for equipment and modifications vary depending on your needs. The total cost of all third party charges will include a 10% service charge.</p>

Please see your Service Agreement re Cancellation policy.

This Schedule of Fees is correct at time of printing and is subject to change at any time.

ITSOWEL fee schedule, 1 November 2025